

Virtual Social Network Communities



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Content

- **Social Networking – What is it?**
- **Virtual Communities and their growth**
- **System Structure**
 - Entities
 - Key Sustainability Variables & other variables impacting the System
- **Simulation Model & Analysis**
- **Conclusion**



Social Networking – What is it?

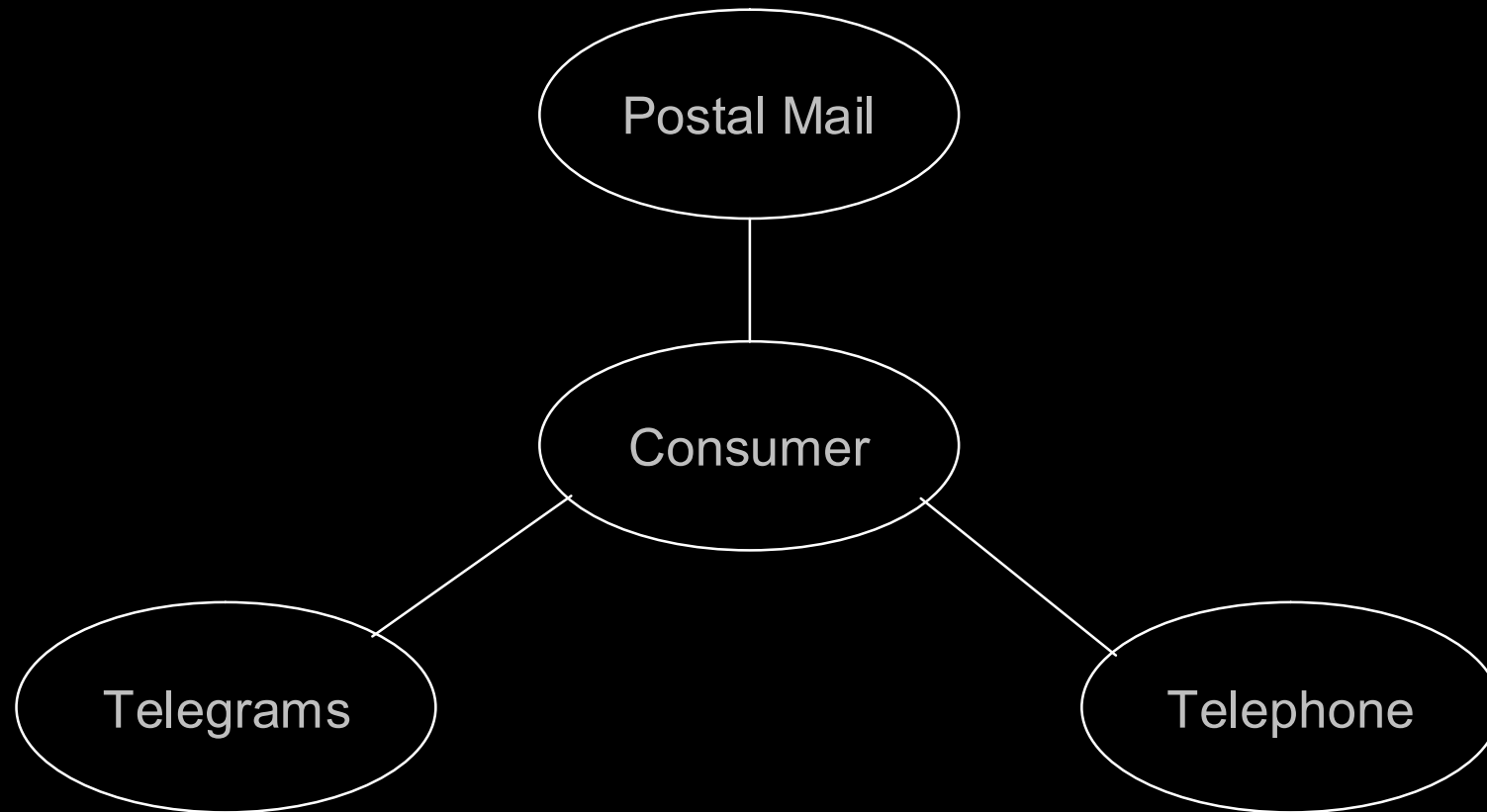
“Life without a friend is death without a witness.” – Spanish Proverb



Social Networking

- What is Social Networking?
 - **Social networking** is the process of connecting entities together based on their social bonds or ties.
 - A social network is a social structure made of nodes (which are generally individuals or organizations) that are tied by one or more specific types of interdependency, such as values, visions, idea, financial exchange, friends, kinship, dislike, conflict, trade,
 - **Social networks** can grow and propagate naturally based upon our natural social evolution or they can grow artificially by first connecting to other people and then building social bonds with them.
 - According to Albert-Laszlo Barabasi, cocktail parties, terrorist cells, ancient bacteria, and international conglomerates are all networks. A network is nothing more than a collection of objects connected to each other in some fashion.

Pre-Internet Era Interpersonal Communication Technologies



Post-Internet Era Interpersonal Communication Technologies

CONSUMER

RSS
FEED BLOG
SOCIAL
NETWORK
CELL
PHONE
BLOGGING
BULLETIN
BOARD
IM
CHAT ROOM
EMAIL
PHONE
LISTSERV
PERSONAL
WEB PAGE
TEXT
MESSAGE
TELEGRAM

Virtual Communities and their growth



Virtual Social Networks (VSN)

- Over the last decade, the adjective “virtual” has become a commonplace descriptor of social forms where people do not have to live, meet, or work face to face in order to create goods and services or maintain significant social relationships.
- We have new social forms, such as virtual corporations, virtual organizations, virtual communities, virtual libraries, and virtual classrooms, etc.
- There is a profound impact of information technology and its rapid adoption by individuals, groups, organizations, and communities which has given rise to the proliferation of “virtual societies.”
- A community of individuals sharing common interests, ideas, and feelings over the Internet or other collaborative networks comprises a VSN.

- The earliest online social networks were the Bulletin Board Systems of the 1980s that let users post public messages, send and receive private messages, play games, and exchange software.
- The notion of social networking first formally appeared on the Internet in the late 1990s, with services like FireFly, eGroups/OneList, ICQ - which allowed groups of people to coordinate certain kinds of interaction.
- Since 2003 social networks became mainstream with the advent of Friendster.
- Shortly thereafter, there was a wave of social networks services like Tribe, Orkut, LinkedIn and Spoke which allowed users to better organize and expand their recreational and business networks.

Social Networking



VSN – what do they help you do?

- Social networking sites provide teens and young adults with a **virtual environment** where they **share** stories, pictures, videos, and participate in chat rooms with friends and acquaintances.
- By providing information about yourself using blogs, chat rooms, email, or instant messaging, you can communicate either within a limited community, or with the world at large.
- People **chat**. They **argue**. They **exchange property, ideas, and gossip**.
- They **plan, make friends, even fall in love**.
- They do everything people do when they get together face-to-face but, by using computers, they do it separated in space and time.
- Electronic interactions in which people don't know others make new kinds of communities possible.



Types of Social Networking Sites

- General sites geared toward teens
- Schools and colleges
- Cultures (e.g., Asian, European, etc.)
- Business
- Music and videos
- Sports (e.g., Cricket, Racing, Football, etc.)



Classifying the VSNs

The Individual

Real-time communications:

AIM, Chat, VoIP, SMS, ICQ, Skype, IRC, Net2Phone

Contact data management:

GoodContacts, Plaxo

Blog software, RSS, and services companies:

Six Apart, Technorati, Urchin, Feedburner, Newsgator, Pheedo

Business-focused social network services:

LinkedIn, OpenBC/Xing, Ecademy, Ryze, ZeroDegrees

Event and meeting facilitation:

Meetup, Evite, Cvent

Tagging, social bookmarking and folksonomy tools:

43things, del.icio.us

Wiki software:

Social Text, Wikia, JotSpot (acquired by Google), Twiki

The Enterprise

Relationship capital management software:

Contact Network, Spoke Software, VisiblePath, Interface Software, Leverage Software

Social network analysis & knowledge management:

Tacit, Entopia

Job referral networks:

Accolo, Jobster, H3.com

Blog software:

RSS

Biographic analysis & people search:

Zoominfo, Spokesoftware, Jigsaw, LinkedIn

Enterprise social network software:

IBM, Connectbeam, Haystack/Credo

Expression

What I say



Publication

What I share



Profession

Where I work



Opinion

What I like



Details

How and where to join me



Reputation

What is being said on me



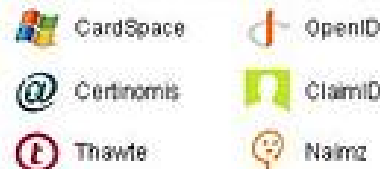
Hobby

What passionate me



Certificates

Who can certify my identity



Purchase

What I buy



Knowledge

What I know



Avatars

What represent me



Audience

Who I know



Driving forces...

- Peer pressure / friend recommended
- To meet fellow students / workers
- To meet new people of similar / varied interests
- Birthday reminders
- Communication with past / new high school friends
- To have fun and share pictures
- Learn about other kinds of communities and people




Today, social networks are enormously popular.

The benefits can be seen at the multiplier level - people mentor each other through the formation of communities; and they network and inspire each other by example and input.

Virtual Social networks protect people from the vastness of cyberspace and offer tools to find each other, organize and share information, or just keep in touch with friends.



orkut Home Scrapbook Friends Communities vlahsiv@gmail.com Logout search orkut



Vlahsiv [:] School Reunion time... male, single IISc, Bangalore, India

- edit profile
- profile
- scrapbook
- album
- videos
- Vish's Photo ...
- add stuff
- lists
- messages
- testimonials
- updates
- settings

invite friends

email addresses

add more »


Welcome, Vlahsiv

scrapbook 3,147 photos 35 fans 35 messages 0


Profile views: Since Feb '06: 5,826, Last week: 76
Today's fortune: You have an unusual equipment for success, use it properly

New! You will now see a notice at the bottom of your screen if you receive scraps while on orkut. To turn this off go to the [settings page](#).

upcoming birthdays




div
December 10




Jagannadha Rao
December 13

updates from your friends (in the last 24h)


Wrichik Basu added a new video




Vinay CM added a new photo




my friends (140)




Prashanth (248)




Life is beautiful (278)




Prabin (243)




yogesh (224)




prasanna (458)




Manish (277)



NACHIKET (166)




Bry (81)




Vinay (59)

[view all](#) [manage](#)


my communities (34)



Tintin (46,414)



Buoyancee (50)



Bryan Ar (38,45)

LinkedIn Welcome, Vishal [Sign Out] Account & Settings Inbox Expand Your Network

Home People Jobs & Hiring Services Answers My Profile My Contacts

Profile Public Profile Email Signatures

Search People Enter keyword, name, company or title Go Advanced Search

Forward this profile Go back to Home Page

Vishal Hemanth

Student at Indian Institute of Science
India

Send InMail

Get introduced through a connection

Add Vishal to your network

Profile Connections

Education

- Indian Institute of Science
- B.P. Indian Public School

Connections 18 connections

Industry Design

Public Profile <http://www.linkedin.com/pub/5/572/262>

Education

Indian Institute of Science
2006 – 2008 (expected)

B.P. Indian Public School

Ads by Google

Biotech Demystified
Science Course for Business Execs Rady
ExecEd at UC San Diego
www.rady.ucsd.edu/biotech

Vishal's Connections (18)

Satish Dharmarajan
Student at Emory University - Goizueta Business School

nelvin dsouza
Conceptual Designer & Sustainability Researcher

Arundhati Kabe
R&D Engineer II at Boston Scientific Corporation

Facts ...

- *To Keep in touch with family and friends (75%)*
- *Being "nosey" - 62%*
- *Express my opinions and views (55%)*
- *Meet people with similar interests (49%)*
- *Specific reason, documenting trip to wedding, etc (13%)*
- *It's a good way to date (7%)*
- 70% social networking activity occurs in the evening, 37% of participants visit daily and 41% visit a few times per week.

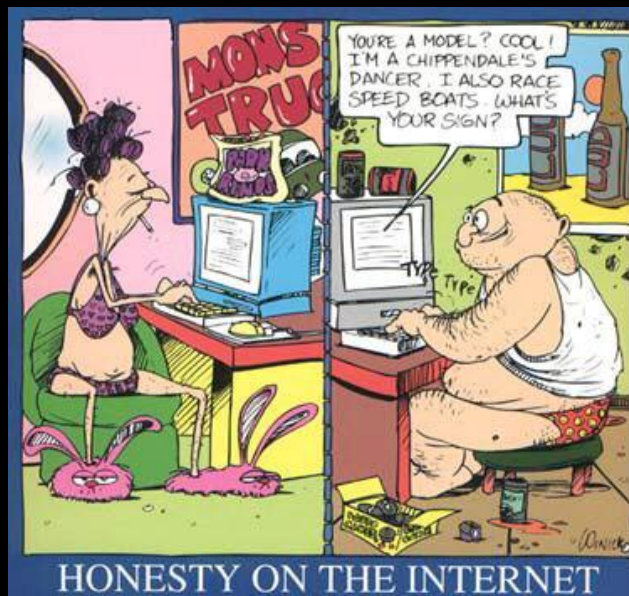
Top 10 Social Networking Sites* for April 2006 (U.S., Home and Work)

| Site | Apr-05 UA (000) | Apr-06 UA (000) | YOY Growth |
|-------------------|-----------------|-----------------|------------|
| MySpace | 8,210 | 38,359 | 367% |
| Blogger | 10,301 | 18,508 | 80% |
| Classmates Online | 11,672 | 12,865 | 10% |
| YouTube | N/A | 12,505 | N/A |
| MSN Groups | 12,352 | 10,570 | -14% |
| AOL Hometown | 11,236 | 9,590 | -15% |
| Yahoo! Groups | 8,262 | 9,165 | 11% |
| MSN Spaces | 1,857 | 7,165 | 286% |
| Six Apart TypePad | 5,065 | 6,711 | 32% |
| Xanga.com | 5,202 | 6,631 | 27% |

Source: Nielsen//NetRatings, May 2006

* Note: This is a custom category and does not appear in Nielsen//NetRatings' syndicated service.

Pros and cons of Virtual Communities



The internet...

- The Internet is more versatile than any other interactive medium available to us today. It enables us to communicate with friends or with total strangers, with individuals or with large groups, using our real names or remaining totally anonymous.
- The Internet is not simply a medium, like the telephone or mail system – it is also a place, a virtual community where people meet, engage in discourse, become friends, fall in love, and develop all of the relationships that are developed in physical communities.
- Yet, the very characteristics that make the Internet community unique – physical distance and the potential for anonymity – are the greatest obstacles to its success.

Positive Aspects of VSN

- Easier to have a social life
- Freedom of expression
- Easy method to keep in touch with old friends and meet new ones
- Page is a personal reflection of the person
- Create groups (shared interest, study, etc.)
- Advertise campus events, jobs, discuss profession, etc.



Negative Aspects of VSN

- Internet stalking/harassing
- Security/safety
- Internet privacy
- Identity theft (Sensitive data exposed)
- Inefficient use of time/procrastination
- Potential future problems with profile content (employers, post-graduate program, professors)
- Class distraction
- E-mail spamming
- Facebook shares member information with 3rd party vendors (Privacy Policy)
- Inefficient use of time – coursework is not completed



Facts and Figures

World Internet Usage and Population Statistics as of July 23rd 2005 (IWS, 2005)

| World Regions | Population (2005 Est.) | Population % of World | Internet Usage, Latest Data | Usage Growth 2000–2005 | % Population (Penetration) | World Users % |
|-------------------------|------------------------|-----------------------|-----------------------------|------------------------|----------------------------|---------------|
| Africa | 896,721,874 | 14.0 % | 16,174,600 | 258.3 % | 1.8 % | 1.7 % |
| Asia | 3,622,994,130 | 56.4 % | 323,756,956 | 183.2 % | 8.9 % | 34.5 % |
| Europe | 731,018,523 | 11.4 % | 269,036,096 | 161.0 % | 36.8 % | 28.7 % |
| Middle East | 260,814,179 | 4.1 % | 21,770,700 | 311.9 % | 8.3 % | 2.3 % |
| North America | 328,387,059 | 5.1 % | 223,392,807 | 106.7 % | 68.0 % | 23.8 % |
| Latin America/Caribbean | 546,723,509 | 8.5 % | 68,130,804 | 277.1 % | 12.5 % | 7.3 % |
| Oceania/Australia | 33,443,448 | 0.5 % | 16,448,966 | 115.9 % | 49.2 % | 1.8 % |
| World Total | 6,420,102,722 | 100.0 % | 938,710,929 | 160.0 % | 14.6 % | 100.0 % |

Other facts and Figures

- As of 2005, there were more than 300 known social networking sites.

Source: wikipedia.org

- One in five child Internet users has received unwanted sexual solicitations and only one in four has told his or her parents.
- One in 17 children reported being threatened or harassed while using the Internet.

Source: U.S. Department of Justice

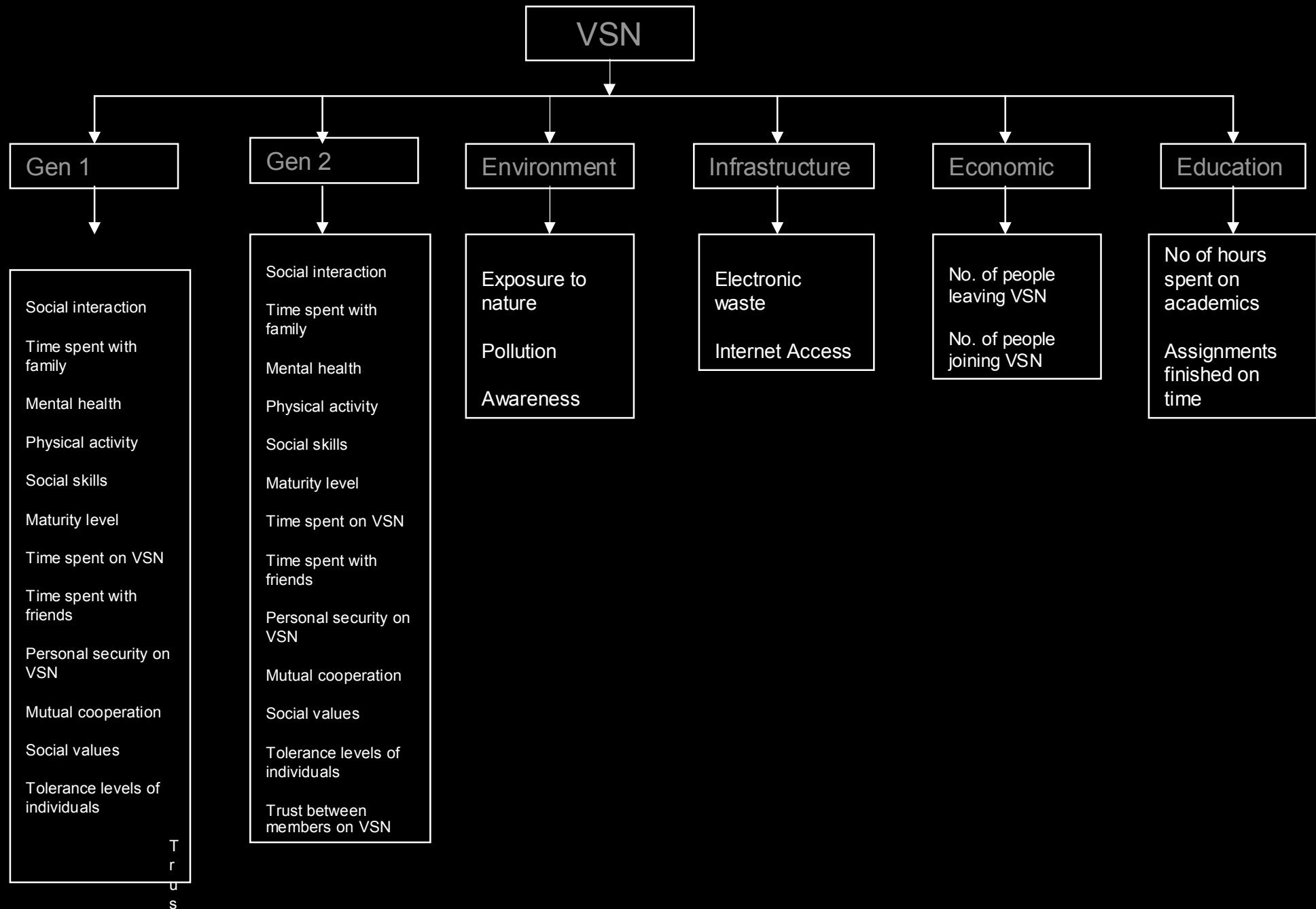
- About 45,000,000 American children ages 10 to 17 are currently estimated to be online, spending hours everyday at their computers.
- 60 percent of teens have received email or instant messages from perfect strangers and 63 percent of those teens responded.
- At any given time, there are 3.4 million chat room users.



System Structure



System, Entities and Variables



Simulation



Conclusions

- It seems like even though commerce, entertainment, and information resources all shift onto the Internet, and people's lives also move on-line – people, in turn, will prefer spending less time interacting within their virtual communities and move more towards physical social communities in the near future.
- We must respect the importance of social relationships. The touch of a keyboard will never take the place of a strong handshake, a hug, or body language.

Thank you...

